

Always make secure transactions

1. Log-on only to LANDBANK main website at <https://www.landbank.com> or to <https://www.lbpaccess.com>.
2. Keep your personal information private and do not share your user ID, password, ATM Personal Identification Number (PIN) and One-Time Password (OTP). Please note that LANDBANK does not ask for your Debit or Credit Card Number upon log-in.
3. Check the security policy link found on the websites and the Entrust logo if the Trust Certificate is updated.
4. Regularly update the anti-virus and anti-spyware installed in your computer.
5. Frequently monitor your account activities.
6. Do not download suspicious attachments and click links included in your email messages.
7. If your account is deemed to be compromised, immediately change your password and/or ATM PIN and call our Customer Care Center hotline at (632) 8405-7000 or email us at customercare@mail.landbank.com.
8. Also, check if your mobile number and e-mail address is correct through the View Client Profile menu since the iAccess OTP is sent to you via these channels. Otherwise, you may update your mobile number via the View Client Profile menu and your e-mail address through the Customer Care Center. You may also update your contact details through any LANDBANK Branch.

For more information, contact:

LANDBANK CUSTOMER CARE CENTER

LANDBANK Plaza
1598 M.H. del Pilar cor. Dr. J. Quintos Sts., Malate, Manila
Tel. No. (+632) 8405-7000 (NCR)
1-800-10-405-7000 (PLDT Domestic Toll Free)
Email: customercare@mail.landbank.com



Subscribe to our official online and social media channels:

www.landbank.com    [landbankofficial](https://www.facebook.com/landbankofficial)  [@LBP_Official](https://twitter.com/LBP_Official)

Deposits are insured by PDIC up to P500,000 per depositor.

A proud member of **BancNet**

Regulated by the Bangko Sentral ng Pilipinas
T: (+632) 8708-7087 | Email: consumeraffairs@bsp.gov.ph
Whchat: <http://www.bsp.gov.ph/> | SMS: 021582277 (Globe)
Facebook: [@BangkoSentralngPilipinas](https://www.facebook.com/BangkoSentralngPilipinas)



**Get your personal banking done
at your convenience.**

The LANDBANK iAccess lets you manage your account online. Whether it's a Savings or Current Account, you can avail of various banking services online, that is guaranteed with secure encryption technology for added protection.

NON-FINANCIAL SERVICES

Account Management

View current and previous transactions made for the last 90 days on your LANDBANK account - from balances to transactions done via the ATM or over-the-counter. For easier reference, you may also tag or provide description to your enrolled accounts according to preference or purpose.

Account Protection

Block all your ATM transactions when you report ATM card as lost or stolen. For added security of your online access, a One-Time Password (OTP) will be required upon log-in and selected fund transfer transactions. You can also change your password at any time necessary. LANDBANK iAccess is secured using Entrust's Security Certificate which enables high-level encryption to ensure privacy and authentication of the site. You will also be automatically logged out of your account after a period of inactivity. Three unsuccessful password retries will lead to account lockout.

Check Management

Know the status or details for each transaction made on issued or returned checks of your enrolled Current Account.

Housing Loan Calculator

Get information on housing loan affordability based on term, desired monthly amortization, or monthly income.

Biller Management

Add or update account reference numbers of your frequently paid billers for more convenience when paying your bills online.

Electronic Salary Loan (ESL)

Apply for a salary loan online via Electronic Salary Loan System.

FINANCIAL SERVICES

Checkbook Requisition

You can order checkbooks for your enrolled Current Account, the cost of which will be debited to your account once approved. To know the delivery status of your order, check with your depository branch.

Fund Transfer

Transfer your funds online from your own enrolled account to any enrolled or non-enrolled LANDBANK accounts, including nominated third party* LANDBANK accounts.

**An account other than your own account (e.g. child, parent, or spouse)*

Inter-Bank Fund Transfer

Send funds electronically to accounts in other participating banks and institutions, via InstaPay or PESONet. Real-time fund transfer through InstaPay is up to P50,000 per transaction or a total of PHP 500,000.00 per day across LANDBANK iAccess and Mobile Banking Application. Meanwhile, there is no transaction amount limit for PESONet and crediting is within 1 to 3 banking days, depending on the processing of the other bank.

Bills Payment

You can pay your bills online, immediately or in the future, to a wide array of participating merchants, including government services, telecommunications, utilities, credit cards, cable/internet service providers,

loan payments, insurance/pre-need/lending companies, schools/universities, charitable institutions and many others.

ENROLLMENT PROCEDURES

A. ONLINE ENROLLMENT

(For ATM-based Accounts only)

Online client enrollees will automatically be eligible to the following iAccess services:

- Viewing of Balance
- Account Statement and Transaction History
- Bills Payment
- Biller Management
- Check Status Inquiry
- Housing Loan Calculator
- Returned Check Inquiry
- Tagging of Lost/Stolen Card

Just follow these simple steps:

1. Go to <https://www.lbpiaccess.com> and click **<Enroll now!>**. Make sure to have your ATM card on hand.
2. Review LANDBANK iAccess Terms and Conditions and click the **<I Agree>** button to proceed with the enrollment.
3. **Input the required details** and answer the CAPTCHA. *Reminder: For JAI, if the account is not a Joint Account, JAI is "0". If the account is a Joint Account, JAI is either "1" or "2".*
4. Click **Submit**.
5. Review the details and click **Confirm**.
6. You will be notified that your enrollment is for processing (subject to Branch of Account approval). You will then receive an email of the status of your enrollment.

B. BRANCH ENROLLMENT

(For ATM-based and Regular Current Accounts)

Visit the nearest LANDBANK Branch to enroll or update your existing iAccess account to avail of financial services and/or nominate your other accounts. Make sure you bring one valid ID card.

You may start using iAccess once enrollment is approved, notified through your nominated email address, and once you have activated your iAccess account.

Log-on to LANDBANK main website at
<https://www.landbank.com> or to
<https://www.lbpiaccess.com>

